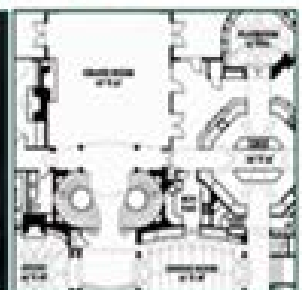
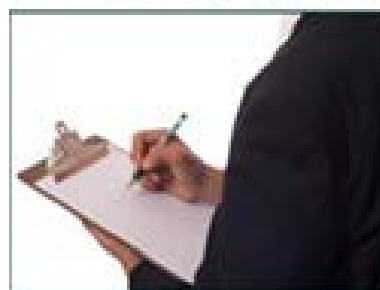




Starkey Service as an Expertise

## Starkey Site Visits for Private Service and Staff

# 2023



# Site Visits for Private Service and Staffing



Starkey has been educating and placing Household Mangers and Service Staff for 41 years. We have learned that genuine service is obtained only when expectations are understood. To achieve this, Mrs. Starkey and a member of the Starkey Service Team come to your home or service environment to customize a service plan for you and your lifestyle.

By participating in the on-site consultation and using Starkey's Service Management System process, your Lifestyle Service Vision and Service Priorities will be articulated. The Site Visit report you will receive produces the backbone of your Household Management Plan. Your Residence may be formal, casual or a degree in between. Possibly, you are in the Design & Build stage and are contemplating your dream home.

Your priorities may include Real Estate Management and the Administrative needs, or be centered in Housekeeping, Culinary, Clothing, or Entertainment. Perhaps the Grounds and Property, and careful Maintenance and Renovations, or your Safety and Security have become the priority. The style of service you desire is unique to you, and must be positioned to effectively support your vision.

**“The ability to render  
genuine service is a rare  
gift”**



## Customized Service to Fit Your Lifestyle

In approximately 7-10 days following the Site Visit, you will receive an initial written Service Management Plan using Starkey's Service Management System, similar to the one presented in *Mrs. Starkey's Setting Household Standards* publication sent to you prior to our consultant's arrival. This customized Service Management Plan mirrors back to you what you said, as well as what we heard and saw. With the identification of your Service Vision and specifics of all 10 Service Standards, we provide recommendations for needed staff as well as any needed Service Training to meet your expectations.

In addition, we complete **Day-in-the-Life position descriptions** for new and existing staff with an overall **Service Matrix** that presents comprehensive timing, staffing, duties, and service management budget.

**Design & Build Recommendations** are also made in writing. Again, they are constructed to meet your specific Lifestyle and Staffing needs. An environment not set up for service has a difficult time hiring or keeping good staff.

Site Visits generally last no more than a total of 8 hours, over two days, for one location. Principals with multiple homes may require additional time/visits and/or report development time.

### **Private Home or Estate Site Visit or Design Build**

The cost for this 2 day Site Visit and Customized Service Delivery Plan is \$20,000 (domestic) or \$25,000 (international) in addition to travel, accommodations and expenses. All fees are due prior to the commencement of the Site Visit.

### **Service-Hospitality Site Visit and Design Build**

Our Starkey team can help you create the Service Plan to maximize your Service Delivery. This visit typically lasts for 2 days, depending upon the size of your team. The actual completion of the plan will be determined upon the number of square feet of residence or hotel. Setting up your Home for Service

We can also set up housekeeping systems in your residence, or train your existing staff. We ultimately hand-select perfect Graduates to complete your staff. Additional days for meeting, interviewing and training staff are billed at 3,500 per day.

# 43 Years of Service Expertise

For More Information about this program or other programs,  
please contact us.

Director of Education Xavier Medecin Cell: 720-788-3398

Mrs. Mary Starkey CEO Cell 303-888-5670

Office 303-832-5510

e-mail us at [xmedecin@starkeyintl.com](mailto:xmedecin@starkeyintl.com)

[mstarkey@starkeyintl.com](mailto:mstarkey@starkeyintl.com)

Visit our website at [www.starkeyintl.com](http://www.starkeyintl.com)



Starkey International® invites you to consider this specialized Site Visit service, customized to fit your unique Private Service needs.



**STARKEY**<sup>TM</sup>  
INTERNATIONAL